



Terms and conditions

1. Fifty percent of the total accommodation bill is required as deposit and should be paid on or before the deadline date as set out in the quote to confirm the reservation.
2. Failure to pay the deposit on or before the deadline date will result in the reservation being cancelled without any further notice.
3. On cancellation of a reservation, the deposit paid will be refunded as per cancellation policy. No monies will be refunded when guests leave sooner than reserved.
4. All changes to the reservation must take place in writing.
5. **All outstanding fees must be paid prior to arrival.**
6. **Check-in times are from 14:00 to 18:00. Late arrivals must be prior arranged and will be subject to an additional charge of R100 for every hour or part thereof after 18:00 until latest 20:00. We do understand that unexpected issues may cause you to arrive after our normal check-in times. Please keep us informed in such instances.**
7. Rates are subject to change without prior notice.
8. No pets are allowed. (Birds and reptiles included)
9. No driving of quad bikes / motorcycles allowed on our property.
10. No visitors allowed.
11. **NO SMOKING OR VAPING IS ALLOWED IN OUR UNITS.**
12. **Drugs and illegal substances like cannabis as well as hubbly bubbly are strictly forbidden on the resort and may not be brought onto our premises.**
13. We make use of a septic tank sewer system. Please do not flush anything that is not guaranteed to rot.
14. No glass is allowed around the pool areas.
15. No wood may be collected or broken from trees for making fire. Braai wood / briquettes are available for sale.
16. Fires may only be made in the built-for-purpose braai facilities and for braai purposes only. No campfires or bonfires allowed.
17. No wildlife (game, birds, farm animals, etc) may be frightened or chased. They roam free for your enjoyment.
18. A key/breakage deposit is required and is payable with final payment for accommodation. The deposit will be refunded within 72 hours from departure, subject to our check-out inspection. No deposit will be refunded immediately.
19. Only one person per single bed and two people per double bed allowed. Children above 2 years will not be allowed to share a bed with another person.
20. A double bed will be regarded as 2 people occupying the bed, even if only one person sleeps on the bed.
21. No more than the maximum number of people per unit will be allowed. Additional people (within limits) will have to be pre-arranged and will incur an additional charge per person.
22. Thaba Thipa is a place of peace and tranquillity – No loud music or shooting of fireworks are allowed.
23. Non-adherence to the rules of the resort, may result in the forfeiting of the deposit. Thaba Thipa also reserves the right to have any guest be removed from the property for non-adherence of the rules. No refund will be applicable in such instances.
24. Right of Admission is reserved.

CANCELLATION POLICY - All cancellations must be in writing.

1. Cancellations longer than 29 business days before the date of arrival will forfeit 25 % of the required deposit plus a cancellation fee of 10 %.
2. Cancellation 16 to 29 business days before the date of arrival will forfeit 50 % of the required deposit plus a cancellation fee of 10 %.
3. Cancellations 0 to 15 business days before the date of arrival will forfeit 100 % of the deposit amount.